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Introduction:

MRD is a basic tool for any Hospital administration to get information about any patient's admission, discharge, birth, death, medico-legal certificate MLC, clinical information, operation performed, etc and release of hospital's vital statistical information, including parliament question/query and RTI query reply.

Aim:

To provide information to Hospital administration, Clinical Departments, Govt., Police, Public, Judiciary, NGO, National/International Agencies about Patient care and for smooth functioning and future planning of Hospital Industry.

Methodology:

MRD collects all the information from different wards, Casualty, CRC ,ICU, OTs, OPDs, and compiles these case sheets, prepares vital statistical information and then presents it, in desired format to Hospital administration, Clinical Departments or any other agency. Besides, MRD-TC issue medical record documents to judiciary regularly.

Results:

The below mentioned data had been collected by MRS staff during calendar year 2015 from JPNATC-AIIMS New Delhi. The total number of patients attended at casualty were 67044 cases, having daily attendance of 184 pts, out of these 30071 pts were reported Medico legal cases (45%MLC cases) 36974 non MLC cases (55% NMLC). 5192 (8%) cases were needed admission during 2015.. Total operations performed in Trauma Centre were 5383 case. In which 5143 were reported major operations cases and 240 cases were minor cases Out of these cases Trauma Surgery & Critical Care Deptt. (TS&CC) had highest Admissions 1900 cases. TS&CC specialty had reported highest operations 2146, Ortho 1826, Neurosurgery 1334 cases of operation. 53357 days of care were rendered to patients, 809 Deaths had been reported at TC, out of these 277 death cases were reported Brought Death at casualty.

In concise, after thoroughly evaluating and using statistical tools & techniques ,the hospital performance indicators are shown as GDR 11%,NDR 06%,BOR 83%,ALOS 11days and BTOR 28pt/bed. Besides, these hospital statistical indicators, 2187 court summons were attended by various Doctors and MRS staff. 1520 Medical record files were issued to various medical researchers for study and reference. 815 death cases were reported to NDMC (B&D Registrar) online as well as off-line. 02 cases of foreign nationals admitted, and were reported to FRRO by MRS. Near about 10,000 medical record paper documents of patients with attest have been issued and submitted to various Law Courts during 2015.

All above inputs and more, were provided to various authorities, Hospital administration and Clinical Departments for research purposes, in the interest of speedy Patient Care and smooth functioning of Trauma Centre.

Conclusion:

Medical Record Department (MRD) plays Pivotal & indispensable role in delivering patient care treatment effectively. As we all know ' Doctor & Patient forgets but record remembers'.